

TERMS AND CONDITIONS

1. GENERAL TERMS AND DEFINITIONS

The following Betting Rules pertaining to Rajshri Online (hereinafter referred to as the Rules) stipulate the manner of accepting bets, paying winnings and resolving disputes, as well as the specific features of certain bets on certain sports. These Rules shall govern any other relations between the Rajshri Online and the customer.

These Rules shall apply to betting on the website and at Rajshri Online betting facilities.

- Bet** - is a risk-driven agreement for potential winnings entered into between the customer and the bookmaker under the established Rules, where the fulfillment of such agreement is conditioned by an event whose outcome is yet to be determined. Bets are accepted on the conditions offered by the bookmaker.
- Outcome** - is the result of the event (events) on which the bet was placed.
- Customer** - is an individual placing a bet with the bookmaker on an outcome.
- Bet Cancellation** - is an outcome on which the bet is not settled and winnings are not paid. As per the Rules, in the event of "bet cancellation", an arrangement between the bookmaker and the customer shall be deemed uncompleted and the stake shall be refunded.
- Regular Time** - is the duration of the match subject to the regulations of the relevant sport, including time added by the referee. Regular time does not include extra time, overtime(s), penalty shootouts, etc.

2. GENERAL TERMS

1. Bets may only be placed by individuals who are 18 years of age or the age of majority in their state (if the age of majority is over 18) and agree to the Betting Rules offered by the bookmaker. The customer shall be held liable for violation of this regulation.
2. The following individuals are not allowed to place bets:
 - individuals who are under 18 years of age at the time of placement;
 - individuals who directly participate in the events being betted on (e.g. sportspeople, coaches, referees, club owners or club management, or other individuals who can influence the outcome of the event), as well as any individuals acting on their behalf or affiliating with them;
 - individuals representing other bookmakers;

- individuals who are prohibited from entering into a contract with a bookmaker subject to the effective legislation.

3. The right to access and/or use the Website (including any or all of the products offered through the Website) may be considered illegal in certain countries (including, for example, the USA, the United Kingdom, Cyprus, the Netherlands, etc.). We do not intend for our Website to be used for sports betting, gambling or other purposes by people who reside in countries or jurisdictions in which such types of activity are illegal.
4. The fact that our Website is available in such a country and/or jurisdiction or that it can be displayed in the official language of any of those countries cannot be considered official authorization or legal grounds for using our Website and depositing funds into your account or withdrawing your winnings. The availability of the Website does not mean that it contains any proposals, incitement or invitation to use or subscribe to betting, gambling or any of the other services in any jurisdiction where such activity is illegal.
5. You are responsible for determining whether your accessing and/or use of the Website is compliant with applicable laws in your jurisdiction and you warrant to us that gambling is legal in the territory where you reside. When opening an account and/or using our Website you must make sure that your actions are legal in the territory in which you reside. You also guarantee and agree that you have received legal advice before registering on our Website. If we become aware that you are a resident in a country where the use of our Website is considered illegal, we will have the right to close your account and refund any remaining balance on your account at the moment of its closure (after the deduction of any winnings credited after your most recent deposit was made).
6. The bookmaker shall be entitled to refuse bets from customers who fail to abide by these Rules. The bookmaker reserves the right to refuse to accept a bet of any type from any customer should they violate social standards of conduct and public order.
7. The bookmaker reserves the right to refuse to accept a bet from any individual without giving a reason.
8. All bets shall be settled based on the data provided by the processing center.
9. Winnings shall be paid to the bettor within 30 (thirty) calendar days from the date of official publication of the results of the latest event on the bet slip.
10. After receiving returns, the bettor shall check if the winnings are correct. Should the bettor disagree with the winnings, they shall give notice to the bookmaker thereof with their account number, date, time, event, stake, selection, odds, and reasons of disagreement being stated. Any claims regarding winnings may be filed within 10 (ten) days. Documents supporting and substantiating such complaint shall be enclosed. In default of sufficient grounds for the complaint, the same shall be returned without examination. All bet calculation claims for Cyber-Live games are accepted within 72 hours from the moment of game ending.
11. A bet placed by the Customer shall be deemed won if all outcomes specified in such bet have been predicted correctly.
12. Betting terms (odds, handicaps, totals, maximum stake limits, etc.) may be subject to variation after a bet has been made, but this does not affect the terms at the time the bet was placed. Before entering into an arrangement, the customer shall check all changes in the current pre-match markets.
13. Subject hereto, in the event of any disagreement between the customer (contract party) and the bookmaker on any matter pertaining to the observance and fulfillment of a betting arrangement between the customer (contract party) and the bookmaker, including

payouts, outcomes, odds and other material terms of the arrangement, as well as declaring such arrangement unconcluded or void, the parties agree that any disputes shall be settled by serving a complaint to the opposite party (pre-trial procedure). The party who feels that their rights have been infringed must submit a written claim to the other party within 10 days.

14. Under the pre-trial procedure, a party claiming the violation of their rights shall serve a written complaint to the opposite party. Whenever a complaint is served to the bookmaker, it shall be delivered to the bookmaker's registered office stated in the bookmaker's constituent documents and supported by the respective statement from the public register of companies. Whenever a complaint is served to the customer (contract party), it shall be delivered to their place of residence (or place of stay).
15. In the case of technical failures and unfinished streams, etc. bets on Esports Live will be refunded only if the event in question does not occur or bets on the event are not settled by the bookmaker.
16. If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.
17. In the event of obviously erroneous odds, such bet shall be settled based on the final result at the effective odds applicable to the certain market.
18. In the event of suspicions in the unsportsmanlike format of matches the company reserves the right to block bets on sport event before final conclusion of an international organization and declare bets as invalid if the fact of an unsportsmanlike game is determined. Payment of these bets is made with odds "1". The administration is not obliged to present evidence and conclusions to the customers.
19. Rajshri Online is committed to ensuring fair play in sport and is fully aware that the manipulation of sporting events (as well as other events) is linked to committing criminal acts (organized match fixing, corruption etc.) including organized criminal activities, as well as transnational and cross-border organized crime. Consequently, Rajshri Online fully complies with the goals and main objectives of the "Council of Europe Convention on the Manipulation of Sports Competitions" (CETS No.215), as well as relevant legislative requirements.

The bookmaker is entitled to void bets if there is any suspicion or confirmation of foul play (match fixing), bets being placed using another customer's account, the use of a customer's account by a third party or any unusual betting activity (i.e. any differences in the type, size, volume and manner of bets placed).

The term "foul play" refers to the favorite intentionally losing a match or match fixing as defined by the rules of a competition for financial, competitive or other reasons, as well as any other violation of the rules of the relevant sport.
20. Should the receiving party fail to consider a complaint within the established timeframe, a party claiming the violation of their rights shall be entitled to bring action to court, and the proper venue shall be a court in the country of the bookmaker's registered office.
21. Should these Rules be amended, customers shall be notified accordingly. Bets accepted after the specified date shall be subject to the amended Rules. Earlier bets shall remain unchanged.
22. No connection failure while receiving confirmation of a bet shall entail the cancellation of such bet.

23. Placing a bet acts as proof that the Customer agrees to and accepts these Betting Rules.
24. Bets shall be settled and winnings shall be determined based only on the results declared by the bookmaker. Any complaints about the results, date, and actual starting time of the event shall be considered together with official documents from the relevant sports federations.
25. No complaint in connection with or arising from transliteration (or translation) of a team name, player's surname, or sports venue will be considered by the bookmaker. A tournament title is given for convenience only. No mistake in a tournament title shall result in a stake refund.
26. Each registered customer may have only one account. Customers may register only one account per family, address, e-mail address, IP address, credit/debit card, e-wallet or electronic payment method. Persons otherwise associated with a customer will not be allowed to register on the website.
27. No registered customer may be re-registered as a new customer (under a new name, with a new email address, etc.).
28. In the event of
 - duplicate registration (including registering under a new name), the submission of someone else's, invalid, or forged documents (including those that have been edited by using any kind of software or graphic editor)
 - multiple breaches of the Betting Company's T&C
 - doubts about the identity of the customer or the information they have provided (i.e. address, credit/debit card details, other data)
 - any types of fraud committed either by you or by another person acting in your interests or in collusion with you, including but not limited to:
 - a) refund or rake fraud
 - b) your use of a stolen or unverified bank card as a source of funds
 - c) any actions you have carried out or attempted to carry out which may reasonably be considered illegal in any applicable jurisdiction, which were committed deliberately or with the intention to deceive and/or circumvent constraints set in law regardless of whether this action or attempt ultimately causes loss or damage to your account
 - when the customer placed the bet, they had information about the result of that event
 - the customer was able to influence the outcome of an event due to their direct participation in the match (sportspeople, coaches, referees, etc.) or because they acted on behalf of the participants
 - bets were placed by a group of bettors acting in concert (as a syndicate) in order to exceed the limits set by the bookmaker, as well as colluding with others in order to obtain an unfair advantage through bonus schemes or any other promotions offered by us
 - the bettor is suspected of using special software or hardware which facilitate automated betting, including but not limited to the use of glitches, faults or errors in our software in connection with the Services we offer (including betting); your use of rogue equipment and programs or analytical systems, including but not limited to software that allows you to place bets without human intervention (for example, bots), etc.
 - unfair means of any kind were used to obtain information or circumvent restrictions imposed by the company.

The company's management is entitled to request at their discretion any documents from the bettor substantiating their identity or other data they have provided (for example, passport details, residential address), as well as to cancel any payments until all such details have been verified.

The company's management reserves the right to conduct a video conference as a part of the identity verification process, or request for the documents to be sent by post. Verification may take up to 72 hours from the receipt of the documents. The outcome of the video conference can be provided to the customer within 5 working days after a video conference takes place. If it is proven that the data that was provided is not valid, the company is entitled to take any reasonable measures including but not limited to cancelling all bets and suspending all transactions for the duration of their investigation, and to proceed with full verification of the account once any documents required for the verification procedure have been requested.

29. If the customer refuses to undergo verification, the company reserves the right to void their bets (including bets placed from duplicate accounts). Furthermore, the management reserves the right to take any reasonable measures, including but not limited to blocking the account and freezing the available funds until the account holder is established and their deposit methods have been confirmed.
30. Upon completion of the investigation, the company can make any decision that it deems to be fair and reasonable:
 - to block (close) the account (including any duplicate accounts), which may entail:
 - all bonuses, free bets and winnings received from those bonuses and free bets when using this duplicate account becoming void and lost to you
 - at our sole discretion, to cancel all winnings and refund the balance of your account at the start of the investigation (minus any canceled winnings) made from your main and duplicate accounts. We also have the right to refund any amounts that are owed to us in connection with this duplicate account, directly from any of your accounts (including any other duplicate account).
 - At our sole discretion (in exceptional cases), to allow the continued use of the main account and recognize it as valid, while all bets placed by you from the duplicate account will be void, the duplicate account(s) will be blocked and/or canceled by decision of the company (the decision is made for each particular case individually, according to the extent of the violation).
31. The Customer shall be responsible for keeping their password and account number received at registration confidential. All bets registered with the bookmaker shall be valid. Bet cancellation shall be subject to these Rules. Should the Customer's login details come into the possession of a third party, the bookmaker should be informed, the Customer should change their username and password and their email password to stronger ones. You must not disclose any cash withdrawal codes or codes for changing your phone number to any third party.
32. The account holder confirms that any activities on the account are performed by themselves. If the account is managed by a third party, the account holder shall take exclusive responsibility for access to the account.
33. The bettor shall be held liable for the violation of above mentioned paragraphs. Should these Rules be violated, the bookmaker reserves the right to refuse to pay any winnings or to refund stakes, as well as to cancel any bets. The bookmaker shall not be liable in

relation to the moment when they become aware that the customer falls within any of the aforementioned categories. This means that the bookmaker shall be entitled to take the above measures at any time once they have become aware that the customer is an individual who can be designated as above.

34. In no event shall the bookmaker Rajshri Online be held liable to the Customer for any indirect, collateral, or incidental losses or damages (including loss of profit), even though they may have been notified that such losses or damages are likely to occur.
35. If an account is inactive for 3 months, the Company reserves the right to block it. To unblock an account, please contact our Security Team at hello@rajshronline.com.
36. The bookmaker reserves the right to update these Rules and add new provisions at any time. Such new rules or amendments shall take effect immediately after publication on the website.
37. **What is gambling addiction?** Gambling problems are associated with mental health issues such as depression, anxiety and suicide. They can affect family relationships, professional and academic progress, and can even lead to bankruptcy and crime.
Gambling is an entertaining activity rather than a source of income.
Gambling is a thrilling and amusing pastime. Unfortunately, in some cases, involvement in such activities may cause problems. We take care of our customers and do our best to ensure responsible use of our website without any negative consequences. We advertise our products and services in a responsible manner and will not target young or susceptible people.
38. **Underage gambling.** Our company does not allow minors (individuals under 18 years of age) to be involved in betting. We take every possible precaution to prevent violation of this rule. We guarantee that our advertisements, sponsorship and marketing campaigns do not contain information targeted to minors.
39. **Gambling addiction prevention.** No advertising campaign or promotion misleads users, nor do they distort the nature of the services for potentially susceptible bettors. Customers are informed about the chances of winning as well as the potential risks. Services are provided based on the amount paid and excessive spending is not encouraged.

Please answer the questions below. If you say 'yes' to all questions, you are likely to have a gambling problem:

- Do you have uncontrolled spending?
- Are you borrowing money or stealing in order to gamble?
- Have you noticed that you spend less time with your family?
- Do you react badly to other people's opinion about your online gambling?
- Have you lost interest in hobbies or usual leisure pursuits?
- Do you feel depressed or even suicidal because of your gambling failures?
- Have you ever lied to cover up the amount of money or time you have spent gambling?

It is never too late to admit that you have an addiction and to fight against it. We value our customers and in no event will we facilitate the progression of this illness. Please read the following information which can help you lower the risk of developing gambling addiction:

- Do not regard gambling as your main source of income;
- Set limits on the time and money to be spent. Do not break these limits;
- Please do not gamble if:

- You are under the influence of alcohol or any other substance;
 - You are depressed;
 - Only gamble with money that you can afford to lose.
 - Avoid chasing your losses.
40. Rajshri Online customers are informed about the odds of winning and of the potential consequences and risks of losing.
Your withdrawals and deposits can be accessed through the "My Account" section.
41. Our customers have a self-excluding option.
Please write to customer support to hello@rajshronline.com and also use the Self-restriction option if necessary.
We provide assistance to players with potential gambling problems which is readily available, systematically provided and logged. We monitor all requests.
Rajshri Online offers a self-restricting option which allows you to close your account for a certain period of time: a week, a month, 6 months, a year. Your account will be blocked only after it has been fully verified. Be kindly advised that a photo of your ID/Passport must be attached to your application to self-restrict. If you activate this feature you will be unable to gamble at Rajshri Online.

3. GENERAL BETTING RULES

The bookmaker accepts bets based on a list of betting markets with odds that reflect the perceived probability of each outcome.

1. The minimum stake on any single selection is \$0.30/€0.20.
2. The maximum stake is determined by the bookmaker for each selection separately. Maximum stake limits vary by sport and event. Whenever an accumulator (system) bet comprises several legs with different stake limits, the lowest maximum stake limit shall apply. Maximum odds for a single bet is 200, for an accumulator bet is 500.
3. The maximum return is limited to €600,000 (or the equivalent sum in a foreign currency) per bet.
4. The bookmaker reserves the right to limit the maximum stake or odds on certain selections as well as to limit or raise the maximum stake or odds for certain customers without any notification or giving reasons.
5. The bookmaker reserves the right to declare correctly predicted multiple bets (bets on the same outcome or combination of outcomes though with different odds) void. Such bets shall be settled at odds of 1.00 if the total amount of these stakes exceeds the maximum stake limits set by the bookmaker.
6. A bet is considered to be accepted after its registration on the server and its online confirmation. Registered bets may not be altered or revoked.
7. Bets are only accepted in amounts not exceeding the current balance on the customer's account. Once a bet has been registered, the stake is debited from the account. After bets have been settled, the return is credited to the customer's account.
8. Bets are accepted before the start of the event; the relevant date, starting time, and commentary shown in the Sports section are indicative. Any bet placed after the event has started for any reason will be deemed void, except for in-play (live) bets, which are bets made while an event is taking place. Such bets shall be deemed valid until the end of the match.

9. SPORTS and LIVE bets may not be changed or deleted except for the certain cases described in paragraphs 10-14.
10. If a single bet is canceled, the relevant stake is refunded. In accumulators and system bets, when any leg or legs are canceled, such legs shall be excluded from the bet settlement.
11. If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. In the event the bettor's account proves to be negative after such recalculation, no bets may be placed until the bettor has made a sufficient deposit.
12. No sports event shall be deemed rescheduled or canceled unless the same is announced in official documents issued by the event organizer, on official websites of sports federations, on websites of sports clubs, or by other sources of sports information. Events indicated in the Sports section shall be adjusted accordingly.
13. A bet shall be canceled should the customer deliberately mislead the staff (bookmaker employees) by submitting false data and requests pertaining to betting, payouts, results of the event, or any other details or requests of such nature. This rule shall also apply to minors (individuals under 18 years of age) and their parents.
14. A bet shall be canceled if it has been placed on a known outcome (an event has finished, but the results have not been updated).
15. **The "Simultaneous finish"** rule is the outcome in which there is more than one winner of the event, tournament, championship etc. Should two winners be announced then stake amount is divided into 2 while calculating bets. Should three or more winners be announced then bets will be settled with odds equal to "1". This rule does not apply to the markets "To be higher".
16. SP (Starting Price) – starting odds. This term refers to the odds at the start of a race, which are calculated by averaging the odds offered by the organizers of a competition before the race begins. If a competitor is withdrawn before the start of an event or does not take part in a race (in accordance with the relevant official tournament protocol) and a new SP market isn't formed, all bets placed on this competitor will be void (settled at odds of 1.00).
17. Bets on regional championships (football, futsal, hockey, etc.) are settled within 10 days from the publication of the results on official websites thereof. You can find the list of official websites in the section "Main Sources of Information". If one of the teams does not show up, all bets shall be settled at odds of 1 (refund). In this event the non-participant forfeits the game.
18. Accepted abbreviations for events:
 - CK - corner kicks
 - ACE - aces
 - SO – sendings-off
 - PT – penalty time
 - YC - yellow cards
 - YRC - cards (yellow and red cards)
 - MS - misses
 - SOT - shots on target
 - OFF - offsides
 - F - fouls
 - SOG - shots on goal

- EB - extra bets
- S - series
- FT – scored free throws
- 2P – scored 2-point field goals
- 3P – scored 3-point field goals
- R - rebounds
- AST - assists
- TOV - turnovers
- BLK - blocks
- DF - double faults
- PC - hitting a post or crossbar
- BS - blocked shots
- C - checking
- I - icing
- WF - winning face-off

3.1. BET SLIP SALE

The Company offers a "Bet slip sale"; feature. If customer does not want to wait until their bet has been settled, they can sell the bet slip back to the company in part or in full and get money in their account immediately. The service is available in "My Account – Bet History" or in the "My Bets" tab on the bet slip.

The customer can choose between a full or a partial sale in the bet slip sale dialog window. In this window, the customer can choose the part of their stake they want returned to their gaming account. The remaining part of the stake will stay on their bet slip and will be taken into account when the bet is settled. The amounts are confirmed by pressing the "Sell" button.

The minimum and maximum amounts the customer can get back into their account are determined on a case-by- case basis, dependent on the specific bet placed. In some cases the customer can only sell the bet slip in full. In other cases, depending on the bet, the customer might be able to sell the bet slip in parts, and in several transactions, within the stake amount.

The more time a customer spends on the bet slip sale dialog window once it has been opened, the greater the chance that the amount offered to sell the bet slip for will change. If the situation around the event changes, the price offered for the sale of the bet slip could change too.

Bet slip sale is possible for single, accumulator bets and system bets.

A bet slip sale is impossible if:

- The bet has been settled;
- One or more outcomes on the bet slip have been blocked;
- The bet slip contains outcomes which cannot be sold;
- The bet slip is insured;
- The bet slip has already been sold;

- The price offered to the customer for the bet slip has changed. In this case the customer should choose new amounts in the bet slip sale dialog window.

- A bet slip sale can also be blocked at the discretion of the Betting Company.

The Company is not liable in cases where the service is not available due to technical failure. The Company reserves the right to suspend the service at any time in regard to any betting event without stating a reason. The bet slip sale transaction can be canceled if technical problems have been detected at any stage of the sale. In all such cases, bets are settled as normal based on the event outcome.

The Company does not guarantee that any bet placed on the website can be sold. The customer can only find out whether the bet can be sold after the bet has been accepted. The price of selling the bet slip offered by the Company is not up for negotiation. The customer has the right to accept the terms of sale or refuse to sell the bet slip at the specified price.

An "Auto sell" function is also available. The Customer indicates the amount that he would like to sell the bet slip for. The bet slip sale price will be continuously adjusted in accordance with the odds, and the bet slip will be sold automatically when the price reaches the desired amount.

Before the bet is sold automatically, a customer can themselves sell the bet slip in whole or in part. In this case the "Auto sell" function will be deactivated.

"Auto sell" terms fully correspond with "Bet slip sale" rules and its restrictions.

3.2. BET INSURANCE

Insurance is a paid for service. The insurance price depends on the current odds of the event to be insured.

The Customer can insure a bet in full or in part.

Insurance can be bought for single bets and accumulators. Other types of bet cannot be insured.

The Customer cannot use the "Sell bet slip" feature for an insured bet.

If a bet loses, the insured part of such bet will be refunded to the Customer.

- Example. A bet of €10 was placed at odds of 1.8. The Customer wants to insure 100% of the bet. The bookmaker offers insurance at the price of €5. If the Customer agrees, their account will be debited for €5.
- If the bet wins, the total return of €18 is paid to the Customer in full.
- If the bet loses, €10 is paid to the Customer because the full stake amount was insured (€10).
- If the bet is refunded (at odds of 1), the insurance price will be credited back to the Customer's account.

The Customer may take out several insurance policies for the same bet.

- For example, the Customer can first insure 10%, then 30%, and then another 50%. Note that the insurance price can change as odds are subject to variation.

- The total amount of all insurance policies taken out cannot exceed 100% of the stake.

The Company is not liable in cases where the service is not available due to technical failure. The Company reserves the right to suspend the service at any time in regard to any betting event without stating a reason. The bet slip insurance can be canceled if technical problems have been detected, bets are settled as normal based on the event outcome.

The Company does not guarantee that any bet placed on the website can be insured.

The customer has the right to accept the offered conditions or refuse to insure the bet slip at the specified price.

3.3. BET SLIP EDITING

Bet slip editing function is available for single and accumulator bets in pre-match and live in the period while bet slip sale is available.

Bet slip editing option enables the Customer to replace, add or delete bets from an accumulator. One or more bets can be replaced, added or deleted. The stake, however, cannot be changed.

REPLACING A BET:

- If one or more bets are replaced in an accumulator, a commission will be deducted in the amount equal to the commission that would have been charged in the event of a full bet slip sale.
- A bet can only be replaced with another bet that relates to the same market. For example, if W1 was chosen initially, it can only be changed to X (Draw) or W2. The Customer should check that the bet they want to include is still available when they are trying to make a change.

DELETING A BET:

- One or more bets can be deleted.
- If one or more bets are deleted from an accumulator, a commission will be deducted in the amount equal to the commission that would have been charged in the event of a full bet slip sale.

ADDING A BET:

- One or more bets can be added.
- A commission will not be charged if one or more bets are added to a bet slip.
- When adding bets to a bet slip the odds of the bets selected initially will not change.

If a bet slip type is changed, a commission will be deducted in the amount equal to the commission that would have been charged in the event of a full bet slip sale. In that case the odds of the bets selected initially will change (except when the bet slip type is changed from a single to an accumulator).

Any changes in a bet slip must be confirmed by pressing "Save changes".

Bet slip editing is not permitted if a bet has been partially sold or insured. Bet slip editing is also not permitted if a bet slip is entered into bonus offers or promotions.

4. RESTRICTIONS ON INCLUSION OF CERTAIN OUTCOMES

1. The accumulator cannot contain any related outcomes. Should an accumulator (system) consist of two or more related outcomes, outcomes with the lowest odds will be excluded from the accumulator (system). Related outcomes (related events) are those when one part of the bet affects another part of the bet.
2. A bet on "Team to score a penalty Yes/No" market will be deemed lost if no penalty is awarded during regular time.
3. Bets on "How the goal will be scored" and "Next goal" markets will be deemed lost if the goal number specified in the bet is not scored.

5. LIVE BETTING

1. Live bets are accepted on main markets (win, total, handicap) and additional markets (HT-FT etc). You may place single live bets or combine them in accumulators.
2. The bet shall be deemed accepted once it has been registered on the server and online confirmation has been received. You may not alter the bet once it has been accepted. If the circumstances specified in p. 2.7 of "General Terms" occur, the live bet may be settled at odds of 1.
3. The bookmaker takes no responsibility for any inaccuracy regarding the current scores of matches on which live bets are being accepted. Customers should refer to other independent sources of information.
4. No live bets may be edited or deleted.

6. DEPOSITS AND WITHDRAWALS

1. There are various ways of depositing and withdrawing funds from the Customer's account. All deposit and withdrawal methods can be found in the "Payments" section.
2. All withdrawal requests are processed 24/7.
3. The Rajshri Online Security Service is entitled to:
 - decline cash withdrawal requests if deposits were made through e-payment systems.
 - refuse any withdrawal should the deposit or withdrawal amounts be inconsistent with bets placed (the Customer must place bets with stakes which add up to the sum of all deposits and the bets must have odds of at least 1.1; placing a high volume of bets that have a minimal impact on your balance shall not be taken into account, i.e. bets placed on opposite outcomes in games such as Roulette, Baccarat, Craps and Dice). Permitted withdrawal amounts shall be calculated based on the amount of the bets placed from any given deposit.
 - refuse any withdrawal if the betting account is misused. In this case your account must be verified before withdrawal can take place.
4. The Rajshri Online Security Service does not recommend Customers:
 - transfer funds from one payment system to another;
 - deposit and withdraw funds without placing bets;In the foregoing events, funds will be returned to your account.

5. You can only withdraw funds using the same payment details that were used for depositing funds into your account. If you use different methods to make a deposit, withdrawals should be proportionate to the deposits made using any particular method.
6. Rajshri Online may refuse withdrawals via payment systems or in cash and offer a bank transfer as a substitute.
7. **ATTENTION!** Our administration does not recommend making deposits and withdrawing funds using someone else's electronic wallet.
8. Our Security Team reserves the right to deem such deposits to be fraudulent and block users' transactions without prior notification.
9. Our administration is entitled to deny withdrawals of funds using payment details which do not belong to the account holder.
10. In certain circumstances and in respect to certain customers Rajshri Online may decide not to reimburse service charges imposed by payment systems on deposits or withdrawals, which Rajshri Online usually reimburses.
11. If a customer doesn't comply with the Company's rules (for example by breaching the T&C, not placing a bet before requesting a withdrawal, etc.), the Company reserves the right to refuse to allow that customer to make a withdrawal.
12. No service charge is imposed if monies are deposited into or withdrawn from User's account in BTC currency using the Bitcoin payment system.

7. MATCH RESULTS, DATES AND STARTING TIMES, DISPUTE RESOLUTION

Bet settlement may be revised when the bookmaker presents incorrect results.

1. Bets are settled based on the actual starting time of the event, which is determined roughly in accordance with the official documents of the bodies who organize said event. Failing such effective documents, information shall be taken from the official websites of sports federations, the websites of sports clubs, and other sources of sports information.
2. The bookmaker bears no responsibility for a discrepancy between the stated date and time and the actual date and time of an event. The date and starting time of the event as shown in the "Sports" section are indicative. Bets are settled subject to the actual starting time of an event as specified in the official documents of the organizer of such event.
3. The bookmaker bears no responsibility for inaccurate references to the name of a championship or duration of a match (sports event). Details shown in the "Sports" or "Live" sections are indicative. Customers should use other independent sources of information to find out details of the relevant sports event.
4. The weather information in the SPORT and LIVE sections is indicative. Inconsistencies of the weather conditions in the SPORT and LIVE sections cannot be the cause for cancellation of the placed bets.
5. Complaints about results should be submitted within 10 calendar days from the end of the event if there are official documents pertaining to the results of the event issued by the organizer of that event.
6. Bets placed after the starting time of the event shall be settled at odds of 1 (except for live bets); in an accumulator, the odds of such legs shall be taken as 1.

7. If the Customer places a bet on an event of which the result is known to them, such bet shall be canceled. In this event, the bookmaker shall make a decision only after a special private investigation. Any activities related to such a bet shall be temporarily suspended.
8. PRE-MATCH betting. If a match or competition is postponed (rescheduled) for more than 48 hours for whatever reason all bets on this event shall be declared void (this is an approximate time, the bookmaker shall be entitled to keep such bets standing at its absolute discretion for the avoidance of disputes which may arise if the match is postponed for more than 48 hours from the official scheduled starting time). The event shall be deemed postponed or rescheduled if the official scheduled starting time of the event is altered.
9. LIVE betting. If a match or competition is interrupted for whatever reason and continues within 5 hours from its start, all bets shall stand. Unless the interrupted match or competition continues within 5 hours from its start, all bets shall be settled at odds of 1, except when the result of the bet has already been determined. This rule does not apply to events which may end within a period exceeding 5 hours subject to their rules (see p. 9 "Sports Rules").
10. If a match does not end and is abandoned (see p. 9 "Sports Rules"), the outcomes determined before such abandonment (for example, first half markets, first goal and its time market, etc.) shall be accounted for at the bet settlement. All remaining bets shall be settled at odds of 1.
11. If a participant withdraws before the start of an event, then all bets on such participant shall be declared void.
12. If a participant drops out during the contest for any reason (injury, withdrawal, etc.), all bets placed before the start of the last round of the contest in which he/she took part shall stand. All other bets shall be declared void. If a player withdraws from a tennis match, bets shall be settled under the rules of p. 9.23.
13. If a member of a team (football, hockey, basketball player, etc.) has not participated in the game, the winning odds in their respect shall be deemed equal to 1 unless otherwise stipulated.
14. If withdrawal or disqualification takes place before the start of a tennis match, the winning odds shall amount to 1, except for bets on the win of the participant in question (such bets will be deemed lost). If a tennis match is interrupted, does not end on the same day and is postponed, all bets shall stand until the end of the tournament within which the match was scheduled, until the match is played or any participant withdraws. If a player withdraws from a tennis match, bets shall be settled under the rules of p. 9.23.
15. When two particular named opponents (teams, sportspeople) are expected to participate in an event (match, competition or fight), but later one or both of these opponents change, all bets on the event shall be canceled.
16. In team competitions when one or several players are substituted in any team for whatever reason, all bets on the result of the match shall stand.
17. In doubles matches when the names of the pairs are specified and at least one participant is substituted, the winning odds shall be 1. When the names of the pairs are not specified, all bets shall stand.
18. In competitions where the terms "home" and "away" are used, should the event take place in a different venue, the following applies:
 - if a neutral venue, bets shall stand;
 - if the opposing team's venue, bets shall stand.

19. When the terms “home” and “away” do not apply to an event (for example in dual or individual sports), should an event take place at a venue different to that originally specified, all bets shall stand. NBA, NHL, AHL, CHL, OHL, WHL and East Coast Hockey League teams may be shown in a direct order (home - away) and in a reversed order. If the latter is the case, no stakes are refunded.
20. In friendlies, including club friendlies, when the event takes place in a different venue, all bets shall stand.
21. If there is no description of bet settlement for a particular sport or situation, the same shall be governed by the General Terms.
22. When a dispute of a particular type takes place for the first time, the bookmaker shall make the final decision.
23. In cases when statistics from official and independent sources differ, the company reserves the right to settle bets based on stats acquired from a video recording or an independent source.
24. In the event of discrepancies in data from different sources of information (date, time, result, team title), the bookmaker shall suspend payouts until the authenticity of such data is established through investigation. Should the result of a finished event published on an official website differ from that shown in a TV broadcast, the bookmaker reserves the right to settle bets based on the TV broadcast.
25. If there is an error in the odds output application and the bookmaker admits such error, all bets on such selections shall be deemed won and payouts shall be made at odds of 1.
26. If the initial result of a finished event is revised later for any reason and one party forfeits the game (abandonment shall be disregarded), all bets shall be paid subject to the initial (actual) result. The actual result is the result declared based on the official minutes and other official sources of information immediately after the end of the event.

8. MAIN SOURCES OF INFORMATION

1. Basketball:

www.euroleague.net - ULEB Euroleague

www.ulebcup.com - ULEB Cup

www.fiba.com - FIBA Tournaments

www.aba-liga.com - Adriatic League

www.bbl.net - Baltic League

www.russiabasket.ru - Russia

www.nba.com - NBA

www.wnba.com - WNBA

www.ncaasports.com - NCAA

www.nbl.com.au - Australia

www.oebf.at - Austria

www.basketball-bundesliga.de - Germany

www.esake.gr - Greece

www.acb.com - Spain

www.legabasket.it - Italy

www.lkl.lt - Lithuania

www.plk.pl - Poland

nsl.kosarka.co.yu - Serbia

www.tbl.org.tr - Turkey

6. Soccer:

<http://www.fifa.com> - International Matches

<http://www.uefa.com> - International Matches.
Europe

<http://www.uefa.com> - UEFA Champions League,
UEFA Europa League

<http://www.concacaf.com> - CONCACAF
Champions League

<http://www.cafonline.com> - CAF Champions
League

<http://www.the-afc.com> - AFC Champions
League

<https://www.premierleague.com> - Premier
League

<http://www.a-league.com.au> - A-League

<https://www.nationalpremierleagues.com.au> -
National Premier Leagues

<http://www.bundesliga.at> - Austrian Football
Bundesliga

<http://www.afa.org.ar> - Superliga Argentina

<http://www.fshf.org/index.php/sq/> - Albanian
Superliga

<http://www.ffa.am> - Armenian Premier League

<http://abff.by> - Belarusian Premier League

<http://www.sport.be> - Belgian First Division A

<http://fpleague.bg/bg> - First Professional
Football League (Bulgaria)

<http://www.nfsbih.ba> - Premier League of Bosnia
and Herzegovina

<https://www.cbf.com.br> - Campeonato Brasileiro
Série A

<http://www.mlsz.hu> - Nemzeti Bajnokság

<http://www.federacionvenezolanadefutbol.org> -
Venezuelan Primera División

www.basket.com.ua - Ukraine

www.lnb.fr, www.basketpro.com - France

www.cbf.cz - Czech Republic

2. Volleyball:

www.cev.lu - European Cups

www.fivb.com - International

www.volleyball-bundesliga.de - Germany

www.volleyball.gr - Greece

www.rfevb.com - Spain

www.legavolley.it - Italy (Men)

www.legavolleyfemminile.it - Italy (Women)

www.pls.pl - Poland (Men)

www.lsk.net.pl - Poland (Women)

www.volley.ru - Russia

www.voleybol.org.tr - Turkey

www.volley.asso.fr - France

www.cvf.cz - Czech Republic

3. Handball:

www.ihf.info - IHF Tournaments

www.eurohandball.com - EHF Tournaments

<https://www.guatefutbol.com> - Liga Nacional de Fútbol de Guatemala

<http://www.kicker.de> – Bundesliga

<http://www.hkfa.com> - Hong Kong Premier League

<http://www.superleaguegreece.net> - Super League Greece

<http://www.footballleague.gr> – Super League Greece 2

<http://www.lnphn.com> - Liga Nacional de Fútbol Profesional de Honduras

<http://erovnuliliga.ge> – Erovnuli Liga

<http://www.knvb.nl> – Eredivisie

<http://www.dbu.dk> - Danish Superliga

<http://www.efa.com.eg> - Egyptian Premier League

<http://football.org.il> - Israeli Premier League

<http://www.the-aiff.com> – I-League

<http://www.persianleague.com> - Persian Gulf Pro League

<http://www.ksi.is> – Úrvalsdeild karla

<https://www.laliga.es/en/> - La Liga

<https://pflk.kz> - Kazakhstan Premier League

<http://www.canadiansoccerleague.ca> - Canadian Soccer League

<http://www.qfa.com.qa> - QNB Stars League

<http://sports.sina.com.cn/csl> - Chinese Super League

<http://www.cfa.com.cy> - Cypriot First Division

<http://www.unafut.com> - Liga FPD

<http://dimayor.com.co> – Categoría Primera A

<http://www.kfa.org.kw> - Kuwait Premier League

<http://www.lff.lv> - Latvian Higher League

<http://www.lff.lt> - A Lyga

<http://ffm.mk> - Macedonian First Football League

championsleague.eurohandball.com - European Champions League

www.handball-bundesliga.de - Germany

www.infosport.dk - Denmark

www.asobal.es - Spain

www.rushandball.ru - Russia

www.ff-handball.org - France

www.handboll.info - Sweden

4. Other types of sports:

www.nfl.com - American Football NFL

www.mlb.com - Baseball MLB

www.biathlonworld.com, www.ibu.at - Biathlon

www.globalsnookercentre.co.uk - Billiards. Snooker

www.boxrec.com - Boxing

www.iaaf.org - Athletics

www.fis-ski.com - Ski

www.atptennis.com - Tennis. ATP. Challengers.

www.wtatour.com - Tennis WTA

www.ti.fft.fr - Tennis ITF

<https://www.footballmalaysia.com> - Malaysia Super League

<http://www.mfa.com.mt> - Maltese Premier League

<http://www.frmf.ma> - Botola

<http://www.femexfut.org.mx> - Liga MX

<http://www.nzfootball.co.nz> - New Zealand Football Championship

<http://www.fotball.no> - Eliteserien

<http://www.proleague.ae> - UAE Pro-League

<http://www.fepafut.com> - Liga Panameña de Fútbol

<http://www.apf.org.py> - Paraguayan Primera División

<http://adfp.org.pe> - Peruvian Primera División

<http://www.ekstraklasa.org> - Ekstraklasa

<https://premierliga.ru> - Russian Premier League

<http://www.1fnl.ru> - Russian Football National League

<http://www.lpf.ro> - Liga I

<http://www.spl.com.sa> - Saudi Professional League

<http://nifootballleague.com> - NIFL Premiership

<http://www.superliga.rs> - Serbian SuperLiga

<http://www.futbalsfz.sk> - Slovak Super Liga

<http://www.nzs.si> - Slovenian PrvaLiga

<https://www.mlssoccer.com> - MLS

<http://www.thaileague.co.th> - Thai League 1

<http://www.ftf.org.tn> - Tunisian Ligue Professionnelle 1

<http://www.tff.org.tr> - Süper Lig

<http://www.fpl.ua> - Ukrainian Premier League

<http://www.welshpremier.com> - Wales Premier League

<http://www.auf.org.uy> - Uruguayan Primera División

www.f1-live.com, www.formula1.com -
Formula-1

www.rusbandy.ru - Bandy

www.fide.com - Chess

5. Ice hockey:

www.khl.ru - KHL

www.nhl.com - NHL

www.theahl.com - AHL

www.erstebankliga.at - Austria

www.hockey.by - Belarus

www.del.org - Germany

www.ishockey.dk - Denmark

www.hockey.no - Norway

www.fhr.ru - Russia

www.szlh.sk - Slovakia

www.sm-liiga.fi - Finland

www.hockeyfrance.com - France

www.hokej.cz - Czech Republic

www.sehv.ch - Switzerland

www.swehockey.se - Sweden

<http://www.veikkausliiga.com> - Veikkausliiga

<http://www.lfp.fr> - Ligue 1

<http://www.prvahnl.hr> - Croatian First Football
League

<http://fscg.me> - Montenegrin First League

<http://fotbal.cz> - Czech First League

<http://www.anfp.cl> - Chilean Primera División

<http://www.football.ch> - Swiss Super League

www.allsvenskan.se - Allsvenskan

<https://spfl.co.uk> - SPL

<http://www.ecuafutbol.org> - Ecuadorian Serie A

<http://www.jalgpall.ee> - Meistriliiga

<http://www.psl.co.za> - South African Premier
Division

<http://www.kleague.com> - K League 1

<https://www.jleague.jp> - J1 League

www.boff32.ru - Football championship of
Bryansk region

9. BETTING EXCHANGE

1. **Betting exchange** is an online service, which allows customers to bet against each other on sports and a range of other events. A bet will be accepted only if there is a bet placed on the opposite outcome available on the exchange. This process of lining up bets on opposite outcomes against each other is called "matching". Customers' bets can be matched at more attractive odds, provided there are opposite bets available in the market.
2. **How to Play on Betting Exchange.** There are 2 types of bets on the exchange: back bets on the blue field and lay bets on the green field.
Back bets are similar to placing a bet at a bookmaker and players' liabilities are equal to their stakes. A back bet will win when the outcome you bet for happens. Lay bets are similar to acting as a bookmaker. A lay bet wins when the outcome does not happen. Liabilities for lay bets are calculated using the following formula:
$$\text{Liabilities} = \text{Stake amount} \times (\text{Lay odds} - 1).$$

In this case, with the outcome not happening, the layer will receive the backers' stake as winnings. Unmatched bets can be changed or canceled by the customers who placed

them. Changed bets are then placed at the end of the queue to be matched. Bets can be partially matched if there are opposite bets for lower amounts available.

3. **Placing a Bet.**

- Pre-match bets are placed before the start of an event. After the start of an event, all unmatched bets are canceled and the funds are returned to customers' accounts.
- Live bets are placed from the start to the end of an event. In case of waiting for information about the markets, the acceptance of bets can be suspended. Unmatched bets remain in the markets until canceled by users or by the company when calculating the markets.

4. **Exchange Commission.** The Exchange Commission amounts to 1% of the market profit and is charged when paying the winnings to the user.

5. **Settlement and Resettlement of Markets.** Markets will be settled in accordance with the provisions of the Terms and Conditions of the Company (hereinafter referred to as the "Rules"). Where the Rules do not specify how a market will be settled, markets will be settled on the official result regardless of any subsequent disqualifications or amendments to the result. An exception is if an amendment is released within 24 hours of the initial settlement of the relevant market in order to correct an error in reporting the result. If no official result is available, the result will be determined by the Company using information from independent sources. In such cases, if any new information is released within 48 hours of settlement, the Company shall decide either: (i) to reinstate and resettle the market in light of this new information; or (ii) to wait for further information before reinstating and resettling the market. If the Company has not announced that it is waiting for further information, any information released more than 48 hours after a market has been settled shall not be considered. In the event of any uncertainty about any result, the Company reserves the right to suspend settlement of any market until the uncertainty can be resolved. The Company reserves the right to void any market if the uncertainty regarding settlement cannot be resolved to the Company's satisfaction. Pre-match bets are generally settled after the event. The Company may settle (or part-settle) some markets before the official result is declared (or may increase a customer's 'available to bet' balance based on the minimum potential winnings of that customer on a given market), as a special favor to the customer. However, the Company reserves the right to amend the settlement of a market in the following cases: (i) the official result is different to the result on which the Company initially settled the market (e.g. a horseracing result being changed shortly after a race); or (ii) if the whole market is eventually voided (e.g. for an abandoned event). The Company reserves the right to resettle a market if it was settled in error. If the Company resettles a market, this may lead to amendments to customers' balances.

6. **Non-runners, Withdrawals and Disqualifications.** The Company has the right to void bets under the terms and conditions of the betting exchange or, as an exception, under the Rules. If a team or competitor is disqualified, withdraws or is penalised after the start of an event, they will be deemed a loser providing at least one other team or competitor completes the event. If no team or competitor completes an event, which has started, then all bets will be void except for bets on any markets, which have been unconditionally determined.

7. **Abandonments, Cancellations, Postponements.** With regards to any match, game, event, race, etc. that is still to be completed three days following the originally scheduled completion date, all bets on markets for this event will be void, with the exception of bets

on markets that have been unconditionally determined. In relation to any tournaments and competitions etc.: If the event is not completed within three days of the scheduled completion date, then any markets relating to the event will be settled in accordance with the official ruling of the relevant governing body, providing such a decision is given within 90 days after the scheduled completion date. If no official ruling is announced in this 90-day period, then bets on any markets relating to this event will be void, except for bets on any markets which have been unconditionally determined. If a market is to be voided but has been part-settled, then such part-settled bets will be void and all bets on the market will be canceled.

8. **Miscellaneous.** All information is provided by the Company in good faith. The Company accepts no liability for any errors or omissions in respect of prices, competitors, schedules, scores, results or general statistics.

The Company reserves the right to correct any obvious errors and shall take all necessary steps to ensure markets are administered with integrity and transparency. The company reserves the right to suspend the market and to void all bets taken on the market in the following cases: If an incorrect team or competitor name is displayed (excluding minor spelling mistakes)

The incorrect number of teams, competitors or outcomes is displayed in any market.
A market is uploaded on to the website using incorrect information or includes any obvious error.

Customers are responsible for the selection of the outcome on which they place a bet. The Company reserves the right at any time in its sole discretion to suspend an Exchange market without suspending any corresponding or related betting markets, or to suspend or terminate a betting market without suspending any corresponding or related Exchange market.

The Company may, in its sole discretion, decide to suspend betting on a market at any time, even if such suspension is earlier than anticipated by the Rules. In order to maintain the integrity and fairness of a market, the Company may also void certain bets in a market or void a whole market in its entirety. Some related or corresponding bets placed on the Company's Betting Exchange and Sportsbook may be voided for one product (either the Exchange or Sportsbook) in accordance with the Terms and Conditions of the Company, while bets on the other product may stand. The Company is not liable in the event that one or more bets on the Company's products are changed or voided in accordance with the Terms and Conditions of the Company, even if other corresponding bets remain in effect, even in the case that customers specifically placed bets on one product in order to place a related bet on the other product. The company reserves the right at any time to cancel any unmatched bets to protect the safety of customers. On the settlement of any market, amounts relating to winnings and losses on bets, as well as commission charges, will be rounded up or down to the nearest two decimal places.

9. **Access to the Betting Exchange and the Cancellation of Bets.** The Company may restrict the customer's access to the Betting Exchange, cancel the customer's betting offer, void any bets to the account, cancel any unmatched bets or cancel or void any outstanding or matched bets in the following cases:
- there is a technical failure
 - there is a suspicion that the customer's actions may breach the Rules or that the customer is acting fraudulently.

10. CASINO

1. There is a lot of specialised terminology used in the betting industry. If you are not sure about the meaning of an expression, you should not place a bet in a game using such an expression until you fully understand its meaning.
The Rajshri Online shall not be responsible for bets placed by you in games that are using terminology which is not clear to you.
2. Please read the rules provided in the game before you play.
3. If you start playing, it means that you accept and undertake to comply with the rules of the game, table and/or tournament you have selected.
4. It is prohibited to enter into collusion to participate, directly or indirectly, in any collusion scheme with any other player in the course of any game in which you participate now or will participate in the future.
5. You must examine the legality of your participation in gambling and of the use of the appropriate software which provides access to gambling in your location and make sure that your actions are not in breach of any regulations or legislation in the relevant jurisdiction.
6. Winnings over €10,000 are considered Big Wins and must be approved by Partners of the bookmaker prior to the funds being credited to your account and/or being available for withdrawal.
7. A bet is considered accepted after it has registered on the server and has been confirmed online. Registered bets are not eligible for cancellation or amendments.
8. Your stake cannot exceed your current account balance. Once a bet has been registered, the stake is debited from the account. The winnings are credited to your account after the bet has been settled.
9. No complaints or disputes about the acceptance or settlement of bets shall be accepted upon the expiry of 10 (ten) calendar days from the date of the transaction.
10. If you wish to lodge a complaint regarding the work of the Service, you must contact Customer Support as soon as possible. If necessary, your complaint will be forwarded to the relevant decision makers for the final decision.
11. You acknowledge that our random number generator will determine the outcome of the games played through the bookmaker and you accept the outcomes of all such games. You agree that in the unlikely event of a discrepancy between the result that appears on your screen and result displayed on the game server, the result that appears on the game server will prevail. You acknowledge and agree that our technical records will be the final authority in determining the terms and circumstances of your participation in the relevant online gaming activity and the results of this participation.
12. To contact a member of the Customer Support team and discuss any issues that might arise, please use the online chat or e-mail hello@rajshronline.com.

11. PRIVACY POLICY

The Rajshri Online management team and its employees take the safety of your personal data and general confidentiality very seriously.

We are committed to improving the transparency of how we use and protect your data. We have included changes to this Privacy Policy to comply with the standards of the General Data Protection Regulation (GDPR).

This Privacy Policy sets out our data processing methods and your options concerning how your personal information is used.

Rajshri Online understands and takes responsibility for providing you, our customers, with clear information about how we use cookies, and we guarantee that people using our website can make the right choice.

If you have any requests, questions, or suggestions regarding your personal data or any general questions regarding methods of processing and using the services that are provided to you, please contact us at hello@rajshronline.com.

We also kindly ask that you send detailed information to hello@rajshronline.com about any pages on our website where you are concerned about the use of cookies.